



ShiftWise Customer Case Study:

A Dallas, TX THA Member

Difficulties

A Dallas, TX THA (Texas Hospital Association) member was having an array of difficulties with their contingent workforce. The 800+ bed organization that provides care to over 1 million patients annually was struggling to efficiently manage multiple vendors and couldn't successfully handle their orders in a timely matter and paying high fees to their vendors. These difficulties were resulting in lower talent quality



Talent Quality & Compliance

Quality talent in the right place at the right time.

ShiftWise Solution

This Dallas, TX THA member turned to ShiftWise to improve their contingent workforce. ShiftWise drastically helped improve their patient outcomes right away. They were now able to engage with more vendors faster through automated order processing. ShiftWise helped automate their processes for efficiency improvements that eliminated overtime and reduced administrative labor hours.

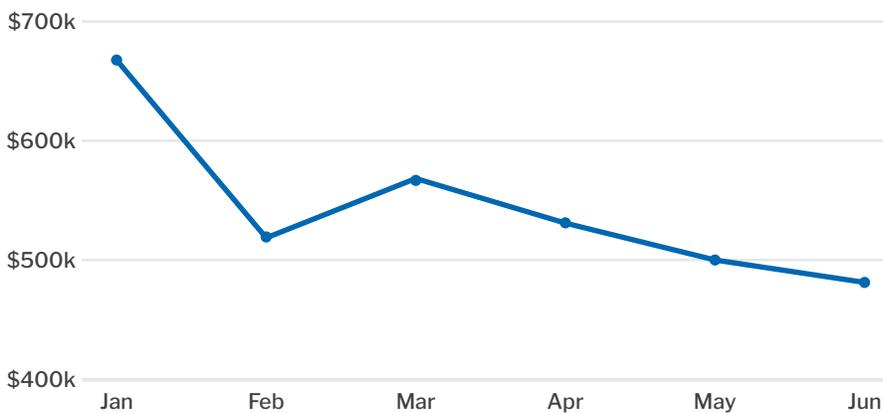
It was a breath of fresh air when they saw a huge increase in their contingent workforce scores. They were now able to ensure only qualified candidates were available to an opening with real-time profile matching that guarantees compliance. By attracting high-end talent with a superior real-time matching and communication tool, they were able to maintain compliance with their hiring standards and documentation requirements.

With the technology's integration opportunities, automated recruitment processes, centralized agency communications and capabilities they were able to optimize their workforce and ultimately deliver quality healthcare outcomes.

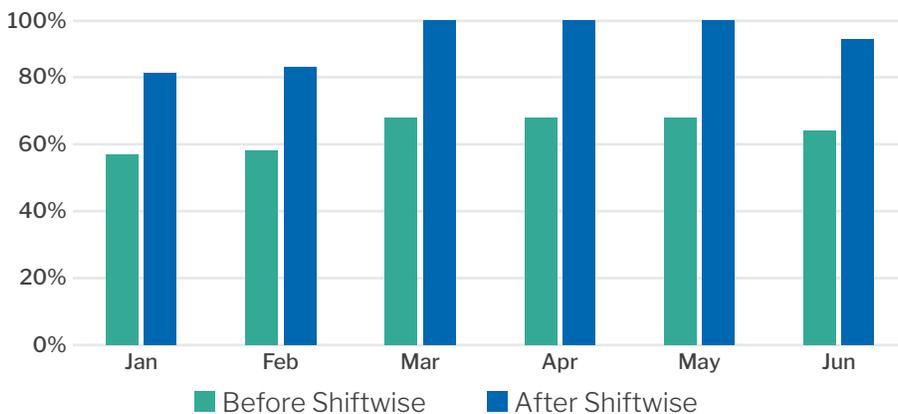
“ShiftWise was a success in managing vendors. We barley see any of the work which is a great sign of the application. 100 vendors and barley no noise, a sign of a job well done.”

- VP Talent Acquisition

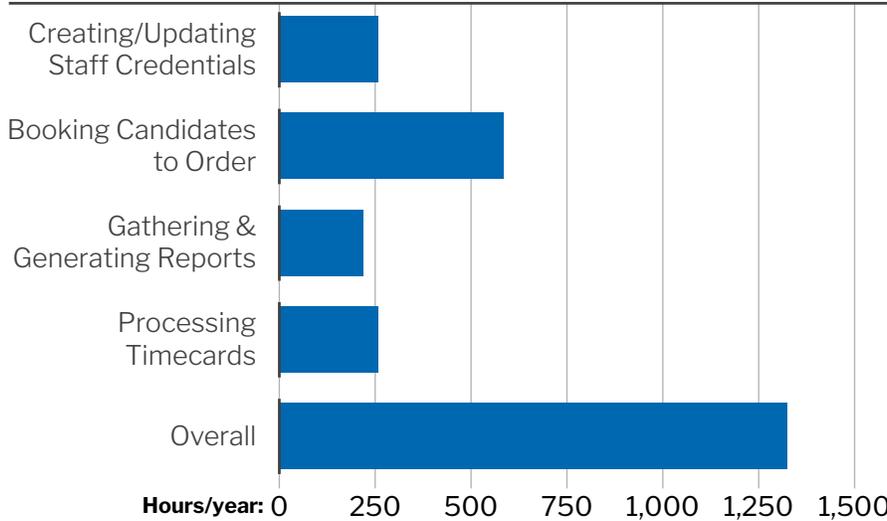
Supplier Spend by Month



LT Fill Rate: Real-time profile matching

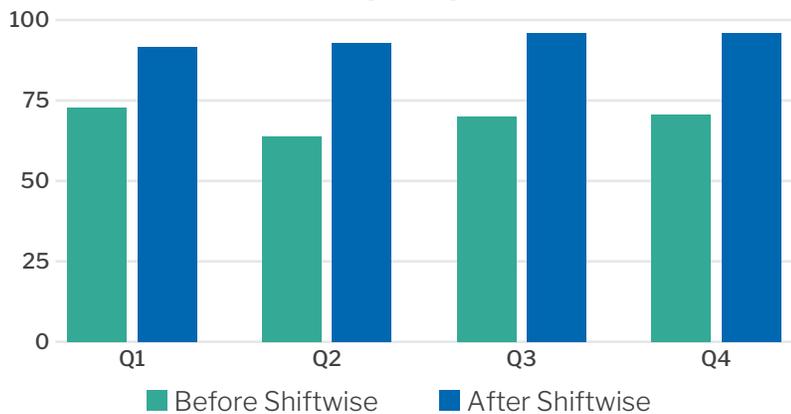


Hours saved each year by utilizing ShiftWise



30%
Improvement

Improve Quality & Compliance Average staff grade



“Our turnaround time for travelers is through the roof! Our fill rates are constantly around **96%-98%**”

– VP Talent Acquisition

Improve Quality & Compliance Average staff grade



TRAVEL NURSE FILL RATES

- Filled Orders
- Open Orders

ABOUT SHIFTWISE

Leading healthcare systems nationwide pick ShiftWise to lower costs, ensure compliance, and improve quality when using flexible, temporary, and contract professionals. With an intuitive, web-based suite of applications and services that are highly flexible to the needs of each client, ShiftWise maintains a broad client base across the entire spectrum of healthcare providers and includes some of the most clinically advanced healthcare systems in the United States. ShiftWise is based in Portland, Oregon. Learn more about ShiftWise at www.shiftwise.com or find us on [Facebook](#), [Twitter](#), and [LinkedIn](#).

SHIFTWISE®

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