



ShiftWise Customer Case Study: TotalMed Staffing, Inc.

Supplier and Stats

In the rapidly changing, highly regulated industry that is healthcare, you need a medical staffing partner who works for you. Enter TotalMed Staffing Inc. TotalMed is an award-winning medical staffing agency delivering flexible healthcare staffing solutions no matter how complex your needs. But even more than that, TotalMed is a team who really cares. Their end goal is to achieve quality patient care while enhancing employee morale.

If you're a healthcare professional in either clinical or non-clinical healthcare, their recruiters can help you navigate the sea of healthcare jobs, uncovering your ideal career path.

Difficulties

TotalMed Staffing was having trouble managing their contingent labor. In their words, "It was a mess" There was a lot of paper and pen, email, and phone calls all the time all throughout the day.

They had nurses showing up who they didn't know were coming and nurses not showing up who they thought were coming, just because it wasn't as concrete. They had very little success in staffing healthcare professionals.



WORKFORCE OPTIMIZATION
AUTOMATION DESIGNED SPECIFICALLY
FOR THE HEALTHCARE INDUSTRY

ShiftWise Solution

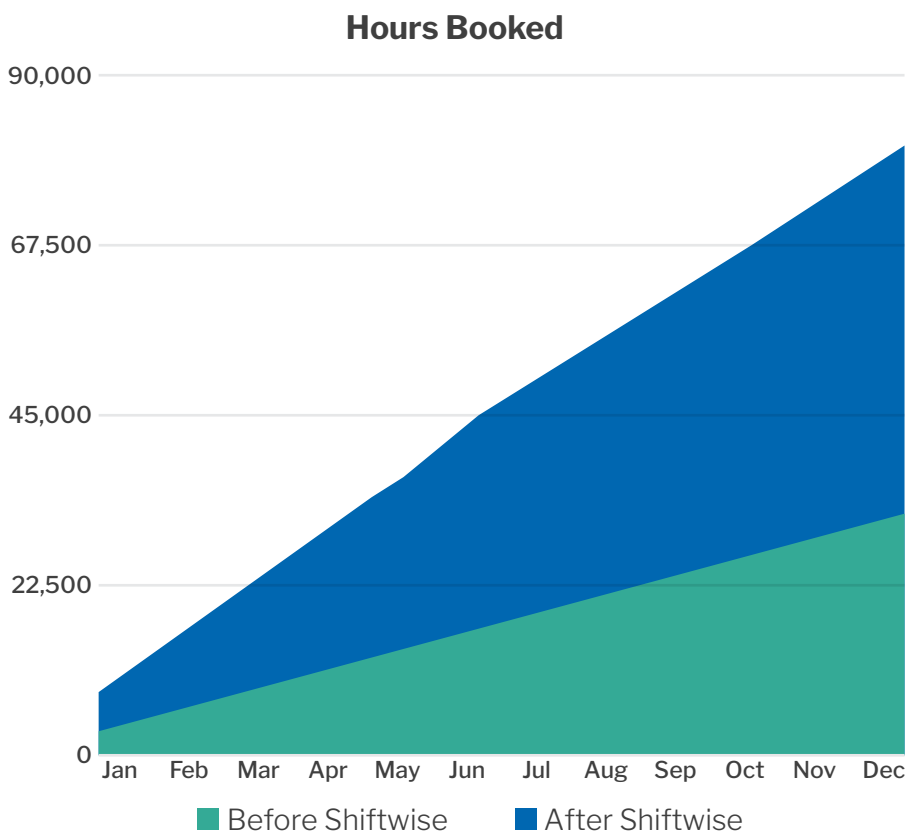
TotalMed turned to ShiftWise to help optimize their workforce. With the technology's integration opportunities, automated recruitment processes, centralized communications and capabilities they were able to optimize their workforce. ShiftWise is the preferred VMS of healthcare staffing suppliers nationwide.

Sometimes getting a hold of Clients to confirm bookings is challenging. DORs today are busy running their departments and sometimes treating patients too. Answering the phone or emails to confirm bookings is a time consuming task for them. With ShiftWise, they can enter their order and get back to more important things – treating patients!

ShiftWise can be used by any staffing agency anywhere, anytime. All necessary information is in one place. The simple design and user interface makes training easy for all. ShiftWise delivers standard-setting Software as a Service (SaaS) applications that is easy to implement and provide a host of powerful tools to improve staffing operations. By automating processes that typically require heavy use of phone, paper and fax, ShiftWise enables suppliers to implement a Strategic Staffing Plan with ease.

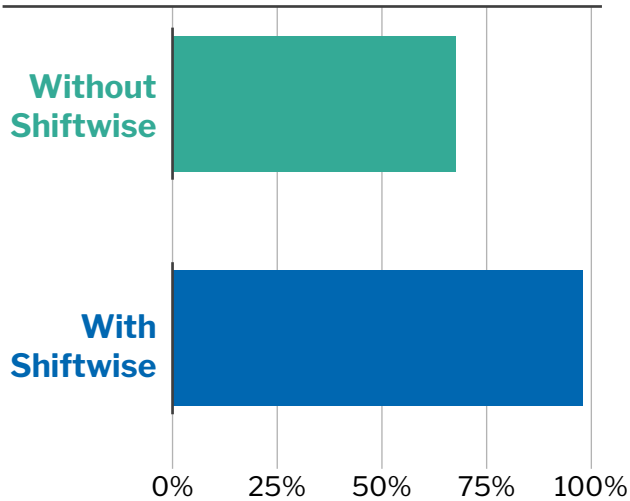
“If you're not already using ShiftWise, sign up now! ShiftWise is one of – if not – the best VMS tool in the staffing industry”

– Tyler Limpert
Business Development
Executive

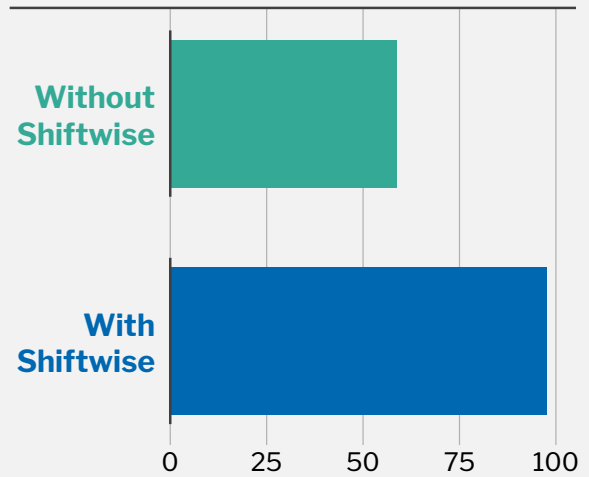


“With just a few clicks, ShiftWise has enabled us to be more efficient than we ever thought was possible”

Monthly Fill Rate



Average Staff Grade



ABOUT SHIFTWISE

Leading healthcare systems nationwide pick ShiftWise to lower costs, ensure compliance, and improve quality when using flexible, temporary, and contract professionals. With an intuitive, web-based suite of applications and services that are highly flexible to the needs of each client, ShiftWise maintains a broad client base across the entire spectrum of healthcare providers and includes some of the most clinically advanced healthcare systems in the United States. ShiftWise is based in Portland, Oregon. Learn more about ShiftWise at www.shiftwise.com or find us on [Facebook](#), [Twitter](#), and [LinkedIn](#).

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