



ShiftWise Customer Case Study:

Hospital Brings Efficiency to Interviewing and Hiring

Hospital and Stats

A hospital based in the San Diego area has been one of the largest employers in the region with over 2,100 employees.

This 326 bed facility is a Gold Seal-approved, full-service, acute-care hospital. As the first Nationally Accredited Chest Pain Center in San Diego, and the only level III NICU in the region, they are committed to being a community leader in patient care.

Since opening their doors to patients in 1961, they have expanded to better serve their community to include more than 700 physicians representing 60 medical specialties and more than 800 employees, all providing personalized care with advanced diagnostic and treatment options.

Difficulties

The hospital was frequently unable to book the most qualified candidates from their agency partners. Department managers were having issues when it came to interviewing candidates in the recommended 24 – 48 hours. With limited time for both candidates and managers to take an interview call, the process was often delayed and the top quality candidate had taken another offer.

“Being able to multi-task and review the application while listening to the pre-recorded interview, has resulted in a more efficient, faster review process.”

-Director of Acute Care Staffing

ShiftWise Solution

Leveraging ShiftWise for their contingent labor program and utilizing AMN's Voice Advantage Interview process, enabled this hospital to reduce time spent on interviews. Candidates are able to take their interview at any time, utilizing the Voice Advantage application to record an interview with automated questions. This interview is then sent to the department manager at the time of candidate submission, effectively allowing them the freedom to listen at the time that works best for their schedule.

ABOUT SHIFTWISE

Leading healthcare systems nationwide pick ShiftWise to lower costs, ensure compliance, and improve quality when using flexible, temporary, and contract professionals. With an intuitive, web-based suite of applications and services that are highly flexible to the needs of each client, ShiftWise maintains a broad client base across the entire spectrum of healthcare providers and includes some of the most clinically advanced healthcare systems in the United States. ShiftWise is based in Portland, Oregon. Learn more about ShiftWise at www.shiftwise.com or find us on [Facebook](#), [Twitter](#), and [LinkedIn](#).



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